

RMA Serviceorder Brightec Time

NOTE Brightec Time are unable to service any product unless an RMA Number has been issued and sent back to you. Do not return any product to Brightec Time unless an RMA Nr has been issued

Fill out the form digitally and send as an attachment to support.time@brightecgroup.com

Send products to:

Brightec Time
Hammarbacken 4A
SE-191 49 Sollentuna
Sweden

- We prefer shipping companies such as Schenker and DHL.
- If the postal service is used, make sure to send the package as a commercial parcel.
- Include a commercial invoice with zero value

Please place one copy of this form (with authorised RMA number) in the delivery package **and include the power supply / PoE**. Thank you

Client

Company:	Date:
Email:	Phone:
Street address:	Zip Code:
City:	Reference:

I have taken note of Brightec Time's purpose in processing personal data (GDPR) and agree

to these. Product information

Terminal model:	Serial number:
Date of installation, year and month:	<input type="checkbox"/> Service/Support Agreement Number:

Return within 3 working days from arrival unless anything else is announced. Clients with no support agreement, delivery time 2-3 weeks.

- No support agreement
- Please provide a repair quote at a fee of € 85 excl tax

Explanation of error and how it occurred

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Brightec Time's measures

RMA-Number:	
Authorised by:	Date:

For more information, contact Brightec Time:
Phone: +46 (0)8 522 046 60
support.time@brightecgroup.com | www.brightectime.com

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